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| **Hodnocení spokojenosti s podmínkami u dodavatele V OBLASTI:**  (označte křížkem u kriteria) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1. **Hlavní ukazatele spokojenosti ZÁKAZNÍKŮ:** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|  | **Liberty Ostrava a.s.** | | | | | | | | | | | | | | | | **Největší alternativní dodavatel** | | | | | | | | | | | | | |
|  | plně  vyhovuje | | | | vyhovuje | | | | | prostor pro zlepšení | | | nevyhovuje | | | | plně vyhovuje | | | vyhovuje | | | prostor pro zlepšení | | | nevyhovuje | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dodací lhůta | |  |  |  | |  |  | | | |  |  | |  | |  |  |  |  | |  |  | |  |  | | |  |
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| Dodržení dodací lhůty | |  |  |  | |  | |  | | |  |  | |  | |  |  |  |  | |  |  | |  |  | | |  |
|  | | | | | | | | | | | | | | |  | | | | | | | | | | | |
| Dodané množství | |  |  |  | |  | |  | | |  |  | | |  |  |  |  |  | |  |  | |  |  | |  | |
|  | | | | | | | | | | | | | | |  | | | | | | | | | | | |
| Efektivita komunikace | |  |  |  | |  | |  | | |  |  | |  | |  |  |  |  | |  |  | |  |  | | |  |
|  | | | | | | | | | | | | | | |  | | | | | | | | | | | |
| Dodávky podle kvalitativních požadavků | |  |  |  | |  | |  | | |  |  | | |  |  |  |  |  | |  |  | |  |  | |  | |
|  | | | | | | | | | | | | | | |  | | | | | | | | | | | |
| Balení: Vázání, ukládání atd. | |  |  |  | |  | |  | | |  |  | |  | |  |  |  |  | |  |  | |  |  | | |  |
|  | | | | | | | | | | | | | | |  | | | | | | | | | | | |
| Kvalita vyřizování reklamací | |  |  |  | |  | | |  | |  |  | |  | |  |  |  |  | |  |  | |  |  | | |  |

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| **2. PrŮvodní doklady:** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Přesnost a kvalita |  | |  | | |  | | | | |  | | |  | | |  |  | | |  |  | | |  | |  | |  | | |  |  | |  | |  | | |  | |
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| Včasnost |  | |  | | |  | | | | |  | | | |  | |  |  | | |  |  | | |  | |  | | |  | |  |  | |  | |  | |  | | |
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|
| **3.Marketing a technická podpora:** (Výrobní programy, ceníky, reference, normy apod.) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Marketing a tech.podpora |  | |  | | |  | | | | |  | | |  | | |  | |  | |  |  | | |  | |  | |  | | |  |  | |  | |  | | |  | |
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| **4. Efektivita Skladu výrobků:** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Servis skladu tyčové oceli | |  | |  | | |  | |  | | |  | | | |  | |  | |  | |  | |  | |  | |  | | |  | |  | |  | |  | | |  | |
|  | | | | | | | | | | | | | | | | | | | | | |  | | | | | | | | | | | | | | | | | | | |
| Servis skladu výrobků (ploché, trubky, ostatní) | |  | | |  | | |  | |  | | |  | | | |  | |  | |  | |  | |  |  | |  | | | |  | |  | |  | |  | | |  |

**Vaše očekávaná roční potřeba výrobků ze společnosti Liberty Ostrava**

|  |  |  |  |
| --- | --- | --- | --- |
|  | Dlouhé výrobky | Ploché výrobky | Ostatní výrobky |
| 2019 |  |  |  |
| 2020 |  |  |  |

**5. Náměty na zlepšení spolupráce v budoucnosti:**

**Za SPOLEČNOST ………………………………………….. Dotazník vyplnil**

Jméno: .............................. Podpis/Razítko: ............................

Funkce: ............................... Datum: .......................................